



TERMS AND CONDITIONS

Price

Prices include tap water only, other beverages are not included.

Tourist Tax (at this moment is not due) is NOT included in our prices, in case will be paid locally directly in Hotel.

A 7€ price reduction (5€ for children*) applies if you decide to skip lunch or dinner and inform our staff on the evening before the day. Same applies to breakfasts, with a price reduction of 5€ (2,5€ for children*).

Garage and parking

Garage fee is 10€ per night or 50€ per week (ask at the reception desk before parking).

Alternatively you can park for free in the wide parking lot behind the hotel or on the road in front of the main entrance.

Please note that parking on the road in front of the hotel is allowed only on the hotel's side, parking on the opposite side of the road is forbidden and may result in your car being fined or towed away.

Booking

Any reservation requires a 30% deposit via bank transfer. If you prefer you can also pay the deposit with a credit card (in this case we will need the card number and the expiry date). **The deposit is non-refundable**; if you wish, you can purchase an online insurance at the following link: https://partner.erv-italia.it/acquisto/stornohotel_formulapartner/current/classeA to cover for your holiday cost (insurance cost is about 4% of the booking cost). **Please note that the insurance can only be purchased up to 48 hours after the reservation.** **In case of late arrival or early departure, you will still be asked to pay for the entire duration of your original booking.**

Payment

Our hotel accepts cash (until 999€), debit card, credit card (VISA or Mastercard).

Check in and Check out

Rooms are available from 4 pm on the day of arrival and until 10 am on the day of departure.

Please notify us in advance if you need to check in after 10 pm.

Pets

Guests in standard and superior rooms are allowed to bring small pets.

Pets are not allowed at the restaurant, in the wellness area or in the swimming pools.

Internet

You can access for free (with minimal band through facebook like, google plus or subscription to the form) the wireless network "WiFiSporting" from your room or in any common area (except restaurant and wellness) of the hotel with your devices. If you don't have a PC you can use the internet point near the reception desk.

Aqua Montana Wellness

The swimming pool area is open from 10 am to 12 pm and from 3 pm to 7 pm. Use of towels and swim caps is mandatory. If you wish you can use your own or rent/purchase them at the wellness reception. Please note that room towels are not allowed at the pools or in the wellness centre. Bathrobes can be rented at 8€ (+10€ deposit) and towels can be rented at 3€. Swim caps can be purchased at 3€. The wellness centre is open from 3.15 pm to 6.45 pm (**people under 18 are not allowed**). **Massages and beauty treatments** are available from 1 pm to 7.40 pm. A tanning room is available from 10 am to 12 am and from 3 pm to 7 pm (pool's opening times) and does not require advanced reservation. Tanning room, massages and beauty treatment prices are available upon request.

Smokers

The entire hotel (including rooms) is non smoking. Smoking is allowed only in dedicated rooms.

It is strictly **forbidden to smoke** in the rooms or in any bathroom, violators will be immediately expelled from the hotel.